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Accessibility Plan

Our Commitment

The Rural Municipality of Lakeshore is committed to the Accessibility for Manitobans and its accessibility standards. Our commitment to serving all customers including people with disabilities is consistent with the principles of independence, dignity and equality of opportunity and meeting the needs of people with disabilities as outlined in *The Accessibility for Manitobans Act*.

Our Objective

For our facilities to be Accessible to all Manitobans by addressing the following barriers:

- Renovate washrooms.
- Renovate current wheelchair ramp(s).
- Provide dedicated spaces for accessibility parking.
- Explore alternate methods of providing customer service where barriers exist.
- Provide information and ongoing training to all staff, representatives and regular volunteers.

Our Achievements

- We welcome support person(s) to accompany person(s) with a disability.
- Service animals are welcome at our facilities that are open to the public.
- We strive to keep a barrier-free access within our facilities.
- Notices posted of any Temporary Disruptions to any of our facilities.
- Information provided and updated on a regular basis through our website, social media, local information notice boards and at entrances to our facilities.
- We offer and provide information with alternative formats upon request.
- Doorbells have been installed at front and side door of office(s).

We welcome all feedback via email, fax, telephone, mail or in person. The Rural Municipality of Lakeshore strives to provide excellent customer service and we are dedicated to making our community accessible.